Indonesia in focus

What's new in non-life

OCTOBER EDITION

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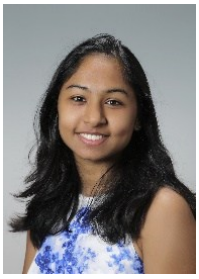
We are pleased to share our half-yearly newsletter focused on the non-life insurance market in Indonesia. This edition covers developments during the period from 1 January 2026 to 30 June 2026.

We trust you find this edition informative. As always, we look forward to receiving your feedback, questions or comments.

Pang Chye

Principal and Consulting Actuary



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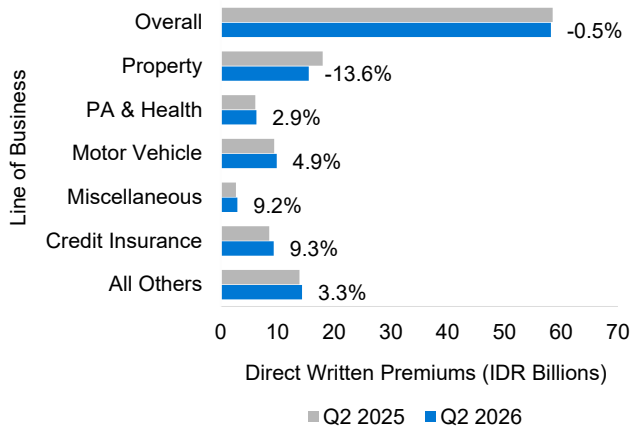
Market performance

CONVENTIONAL INDUSTRY GROWTH IN Q2 2026

FIGURE 1: CONVENTIONAL INDUSTRY 2026Q2 DWP GROWTH



Source: General Insurance Association of Indonesia (AAUI)
Notes:
1. PA: Personal Accident.
2. Only the top five lines of business are shown individually in the chart above.
3. The figure excludes two companies that had not submitted their data.

FIGURE 2: OVERVIEW OF YOY CONVENTIONAL GENERAL INSURANCE PERFORMANCE

FINANCIALS (IN IDR BILLIONS)	JUN 2025	JUN 2026	% CHANGE
Gross written premium	62,239	61,252	-1.6%
Net earned premium	35,370	34,673	-2.0%
Other underwriting income	23	31	35.8%
Investment income	3,855	3,639	-5.6%
Total income	39,248	38,343	-2.3%
Net loss incurred	18,537	20,066	8.3%
Other underwriting expense	599	573	-4.3%
Operational expense	9,756	10,030	2.8%
Net commission	2,181	2,530	16.0%
Total expense	31,072	33,199	6.8%
Underwriting profit	8,176	5,144	-37.1%
Net loss ratio	52.4%	57.9%	5.5%
Expense ratio (including commission)	33.7%	36.2%	2.5%
Expense ratio	27.6%	28.9%	1.3%
Net commission ratio	6.2%	7.3%	1.1%
Net combined ratio	86.2%	94.1%	7.9%

Source: Financial Services Authority (OJK)

- Overall direct written premiums decreased by 0.5% year over year (YOY) in Q2 2026. This was mainly driven by a significant decline in Property premiums, which was partly offset by growth in Credit and Motor Vehicle premiums, which continued to contribute materially due to their large premium base.
- Property insurance premiums declined by 13.6% YOY in Q2 2026, despite a relatively steady real estate market. With residential property sales down slightly (by 2.4% YOY) and the Commercial Property Demand Index (CPDI) for strata-title commercial property remaining broadly stable at 0.51% YOY, the drop in premiums was mainly driven by insurance-specific factors, including delayed corporate policy renewals and higher client risk retention.
- Credit insurance premiums continued to grow in Q2 2026. However, claims increased significantly, driving the loss ratio up to 100% from 82% in Q2 2025. Higher claims were reportedly driven by the fintech and insurtech sectors, with a more significant increase seen in insurtech, particularly among individual customers. Ongoing economic challenges, including high interest rates and market uncertainty, may further weaken credit quality and increase both claim frequency and severity.
- Motor Vehicle premiums grew 4.9% YOY in Q2 2026, supported by growth in four-wheel vehicle sales, with wholesales increasing 15.8% YOY. Electric vehicle (EV) sales also continued to expand rapidly, increasing 69.4% YOY and accounting for 26.8% of total car sales in H1 2026.
- Engineering premiums declined in Q2 2026 amid rising construction costs, which reportedly increased by 3%–8% since February 2026 and may have put pressure on project activity. Reduced government infrastructure budgets, higher interest rates, a weaker rupiah, and the timing of project commencements were also reported to have affected construction and infrastructure activity. In the same period, incurred claims increased significantly, driving the loss ratio up from 32.2% in Q2 2025 to 67.0%.
- Overall, the industry experienced weaker underwriting performance in Q2 2026, with underwriting profit dropping by 37.1% YOY. The decline was mainly driven by an 8.3% increase in net loss incurred, alongside lower earned premium and higher commissions.

Market news

NEW PRODUCTS

- PT Asuransi Jasa Indonesia (Jasindo) and Blue Marble Microinsurance have launched a parametric insurance scheme for coffee and cocoa farmers in Indonesia, with support from the Insurance Solutions Fund and the Ministry of Agriculture. The scheme covers weather-related production risks using predefined weather triggers, such as rainfall levels, as the basis for payouts. Farmers can select either basic coverage or additional protection for certain stages of crop production. Payouts may be made through

bank accounts, Kartu Tani or group accounts and may also be linked to Kredit Usaha Rakyat (KUR) loans, under which any outstanding loan balance is settled first before the remaining amount is paid to the farmer.

- Jasindo has partnered with PT Mass Rapid Transit Jakarta (Perseroda) (MRT Jakarta) to offer travel insurance for MRT Jakarta passengers. The product is currently marketed as an add-on through the MyMRTJ application when purchasing tickets, with premiums starting from IDR 1,000. Coverage includes emergency medical expenses arising from accidents of up to IDR 5 million, compensation for accidental death or permanent disability of up to IDR 5 million, reimbursement for lost electronic items and fashion goods of up to IDR 1.5 million and reimbursement for lost cash of up to IDR 250,000. The partnership also includes coverage for MRT Jakarta's infrastructure and operational risks.
- PT Asuransi Etiqa Internasional Indonesia (Etiqa Insurance) and MRT Jakarta have launched a travel protection programme for MRT Jakarta customers through the MyMRTJ application, including a personal accident insurance product with telemedicine features integrated into the app. The product is available in 1-, 3- and 12-month policy terms, with premiums starting from IDR 36,000, IDR 104,000 and IDR 360,000, respectively. It offers insurance coverage with a total sum insured of up to IDR 100 million, including benefits for accidental death or permanent disability, reimbursement of medical and nursing expenses, and daily hospital cash during accident-related hospitalisation.
- PT Asuransi Asei Indonesia (ASEI) has launched a retail insurance product line comprising protection for students, residential property, personal risks, travel and motor vehicles. The products under this line include myAsei Pelajar, myAsei Griya, myAsei Pesona, myAsei Travel, myAsei Oto 2 and myAsei Oto 4. Premiums start from IDR 100,000 for myAsei Griya and from around IDR 300,000 for myAsei Oto 2 and Oto 4, while myAsei Pesona, myAsei Pelajar and myAsei Travel are available from IDR 10,000.
- PT Chubb General Insurance Indonesia (Chubb Insurance) and PT Bank DBS Indonesia (DBS) have launched Cyber Guard, an insurance product for DBS customers that covers unauthorised transactions on DBS credit and debit cards, account takeover caused by phishing, spyware or malware, and financial losses arising from social engineering incidents. The product offers four plans, with premiums ranging from IDR 60,000 to IDR 150,000 per month and monthly benefit limits ranging from IDR 10 million to IDR 50 million across one or more covered events, subject to the applicable terms and conditions. Customers may select monthly, semi-annual or annual coverage periods.
- Oona Insurance Indonesia (Oona Insurance) has partnered with insurance broker Prodigi to introduce ProPadel Protection, an insurance product for padel and mini-soccer facility operators. The product provides coverage for court equipment and infrastructure under property all risk equipment, as well as third-party liability protection for accidents or injuries occurring at the insured premises. Premiums start from IDR 4 million per club per year, with the amount adjustable according to the number of courts and the value of the insured assets.
- PT AXA Insurance Indonesia has partnered with AXA XL to launch Fine Art & Collections Insurance, an insurance product for high-value art and collectibles. The product is intended for individual collectors, art galleries, studios and museums, and covers physical loss or damage, theft and depreciation resulting from damage during storage, exhibition or transit. Eligible items include fine art, sculptures, antiques, luxury watches, jewellery, high-value personal collectibles and haute couture. Policies are available for terms of up to one year, with sum insured ranging from IDR 150 million to IDR 150 billion. The policy also includes emergency evacuation cover of up to USD 10,000 for the transport and safekeeping of insured items.
- PT BRI Asuransi Indonesia (BRINS) has launched Otomaxy, a motor vehicle insurance product for four-wheeled vehicles that replaces BRINS OTO. The product is available in four variants: Regular for vehicles with sum insured of up to IDR 2 billion, Premium for vehicles with sum insured above IDR 2 billion, Classic for collectible vehicles manufactured in 1995 or earlier, and Electric Vehicle for electric vehicles (EVs). The launch reflects developments in the automotive market, including the growth of EVs and demand for protection for classic cars. Otomaxy also includes 24-hour emergency roadside assistance, while digital claim submission and claim tracking are available through the BRINS mobile application. The company has also introduced Flagship Garage, a dedicated workshop for policyholders offering same-day light repairs for up to four panels, along with supporting facilities including a VIP waiting area and detailing services.

DISTRIBUTION CHANNEL

- ASEI has entered into a strategic partnership with PT Pialang Asuransi Nasional Indonesia Jaya, an insurance broker, to distribute insurance across all of ASEI's business lines. The collaboration covers trade insurance, general insurance, credit insurance and surety products.
- PT Asuransi Kredit Indonesia (Askrindo) has signed a cooperation agreement with PT Bank Pembangunan Daerah Kalimantan Tengah covering KUR and general insurance. The partnership aims to support local micro, small and medium enterprises (MSMEs) in Central Kalimantan as a supporting region for the Nusantara Capital City (IKN). Under the agreement, Askrindo will provide credit guarantees to mitigate default risks for

KUR loans and general insurance to protect operational, asset and production risks. The collaboration targets strengthening local business capacity and supporting regional economic growth.

INSURTECH

- Igloo has launched Igi, an artificial intelligence (AI)-powered travel insurance assistant that enables customers to complete the travel insurance purchase process through a single conversational interface, including destination selection, plan comparison, recommendations based on customer input, payment and policy issuance. The assistant runs 24/7 on Igloo's consumer insurance platform, igloo.co.id, with queries requiring human support referred to telesales via WhatsApp.
- PT Asuransi Simas Insurtech has partnered with Kinsure, a digital insurtech platform, to launch Pawsure, a medical insurance product for dogs and cats. The product covers common illnesses and other unexpected medical conditions and is subject to a 14-day waiting period and a 20% copayment by policyholders. Pet identification, such as a microchip or pedigree certificate, is required, with assistance available for obtaining or processing the necessary documents. Pawsure is available in two packages, with Petcare Lite priced at IDR 172,000 for basic protection against accidents and medical emergencies and Petcare Pro at IDR 279,000 for broader coverage featuring higher surgical limits, specialised care and emergency pet ambulance services to partner clinics.

OTHER INSURER INITIATIVES

- PT Lippo General Insurance Tbk. has introduced Care+ as part of the eBenefit Health application, providing access to several digital wellness features. The services include Lifestyle Health, which supports nutrition tracking and meal planning; Physical Health, which provides activity and sleep tracking; AI-Powered Face Scan, which gives health-related indicators such as heart rate, respiration score and stress levels; and Wellness Content, which offers health articles and educational materials.
- BRINS has renewed its partnership with the Indonesian Motor Association (IMI) to provide personal accident insurance for IMI's active members. The insurance is available in two packages: KTA Mobilitas, with a premium of IDR 10,000 per person per year and coverage of up to IDR 15 million for death and permanent disability, and KTA Profesional, with a premium of IDR 20,000 per person per year and coverage of up to IDR 30 million for death and permanent disability. Both packages also include hospital expense reimbursement of up to IDR 1.25 million and IDR 2.5 million, respectively. Members can access the insurance through the My IMI app, with policy issuance processed digitally through integration with BRINS' system.
- PT Asuransi Umum BCA has launched the BIG by BCAinsurance mobile application, branded as BCA Insurance Guard, as part of its digital service transformation effort. The platform allows customers to purchase and manage insurance, submit claims online, monitor claim status in real time, and store e-policies in one place. In addition, it is integrated with 24-hour customer service, provides reminders for policy maturity and renewal, and offers rewards and loyalty programme for customers.
- BRINS has partnered with the equestrian organisation Persatuan Olahraga Berkuda Seluruh Indonesia (Pordasi) to launch a personal accident insurance programme for holders of the Pordasi Riders License. Under the programme, equestrian members and athletes registered under the Riders License scheme will receive personal accident coverage for accident-related risks.
- Jasindo has launched Jasindo Travel Insurance at Pelabuhan Sanur, Bali, in collaboration with PT Mitra Kasih Perkasa (MKP), a travel technology and open finance service provider. Through MKP's service ecosystem at Pelabuhan Sanur Matahari Terbit, travellers can purchase boat tickets and obtain Jasindo travel insurance coverage via the MKP Lounge. Premiums start at IDR 17,500 per person, with coverage of up to IDR 250 million for a 24-hour period. Key benefits include emergency medical expenses during travel, accidental death and permanent disability benefits, protection for extreme activities and compensation for travel delays, with additional coverage for other travel-related risks.
- PT Asuransi Perisai Listrik Nasional has partnered with PT Arista Putra Mandiri (Arista Group) to expand its authorised repair shop network for motor vehicle policyholders. Under the agreement, Arista Group will serve as an official partner workshop for body repair, painting and mechanical maintenance using original spare parts and certified mechanics. The partnership also includes integration of the claims systems of both companies to support faster damage estimates and repair times.
- Oona Insurance has partnered with Airpaz, an online travel agency, to integrate travel insurance into its flight booking platform, supported by reinsurer Tune Protect Re. The collaboration allows travellers to purchase insurance during the flight booking process. Premiums start from IDR 30,000 for domestic flights and IDR 50,000 for international flights. Depending on the selected plan, coverage includes personal accident benefits of up to IDR 920 million and personal liability cover of up to IDR 480 million, along with protection for flight delays, baggage delay or loss, trip cancellation, lost travel documents and access to 24/7 travel assistance services.

KEY APPOINTMENTS

- AAUI has reappointed Budi Herawan as its general chair for the 2026–2030 period. Budi, who is also the president director of PT Asuransi Candi Utama, has also been appointed as the 2026 chairman of the ASEAN Insurance Council.
- PT Asuransi Tugu Pratama Indonesia has approved the appointment of Clifford Patrick Wuisan and Ony Suprihartono as new commissioners at its Annual General Meeting of Shareholders in April 2026. Their appointments remain subject to the fit and proper test by OJK.
- Asosiasi Asuransi Syariah Indonesia (AASI) has appointed Fauzi Arfan as its general chair for the 2026–2029 term. Fauzi Arfan is also president director of PT Asuransi Jiwa Manulife Indonesia Syariah.

REGULATORY UPDATES

- The Government has issued Undang-Undang Nomor 4 Tahun 2026 on the Amendment to Undang-Undang Nomor 3 Tahun 2023 on Financial Sector Development and Strengthening. The law assigns Indonesia Deposit Insurance Corporation (LPS) an additional function to guarantee insurance policies through Policy Guarantee Program (Program Penjaminan Polis). Conventional and Syariah insurance companies are required to participate in the programme, and LPS is given authority over the collection of premiums. The programme is intended to protect policyholders where an insurer is unable to meet its obligations due to financial difficulties. The Policy Guarantee Program must be implemented by January 2028.
- OJK has extended the deadlines for audited financial reporting and Financial Services Information System (SLIK) reporting for insurance and guarantee companies. The audited financial reporting deadline for general insurance, life insurance and reinsurance companies was moved from 30 April 2026 to 30 June 2026. Meanwhile, the SLIK reporting deadline for conventional and Syariah general insurance companies marketing credit insurance and/or suretyship products, as well as conventional and Syariah guarantee companies, was extended from 31 July 2025 to 31 December 2027. The extensions were announced in OJK Press Release No. SP 82/DKPU/OJK/IV/2026.
- In accordance with POJK Nomor 24 Tahun 2023, several insurance and reinsurance brokers, along with insurance loss adjusters, have revised their company names to include the specific terms stipulated in the regulation.

OTHER UPDATES

- Fitch Ratings Indonesia has downgraded the National Insurer Financial Strength (IFS) rating of PT Maskapai Reasuransi Indonesia Tbk. to AA- with a negative outlook as of 6 March 2026.
- OJK has reported that, as of June 2026, 120 of 144 life and general insurance and reinsurance companies met the first-phase 2026 minimum equity requirement, ahead of the 31 December 2026 deadline, under POJK Nomor 23 Tahun 2023, while 18 of 24 guarantee companies had met the corresponding requirement under POJK Nomor 11 Tahun 2025. For the higher 2028 minimum equity requirements, as of March 2026, seven reinsurers had met the Insurance Companies Grouped by Equity Level (KPPE) 1 threshold, while four had met the higher KPPE 2 threshold.
- PT Bank Maybank Indonesia Tbk. (Maybank) has acquired a 51% stake in Etiqa Insurance from Etiqa International Holding Sdn. Bhd., making Maybank the controlling shareholder of Etiqa Insurance. The transaction was carried out as part of the establishment of the Maybank Group financial conglomerate in Indonesia, with Maybank serving as the operational parent company and Etiqa Insurance becoming a member of the conglomerate, in line with POJK Nomor 30 Tahun 2024 on financial conglomerates and parent companies of financial conglomerates.
- Tokio Marine Holdings (Tokio Marine) has invested USD 5 million in Igloo, acquiring a 1.65% minority stake through the purchase of 493,984 shares. The investment is expected to support Igloo's expansion in the region, including Indonesia. The transaction is also in line with Tokio Marine's focus on developing its digital retail insurance business in Indonesia, where it already has a presence in the property and general insurance market.
- PT Asuransi Digital Bersama Tbk. (ADB) has announced plans to conduct a rights issue of up to 684.93 million new shares, with proceeds of up to IDR 68.49 billion to be used for working capital. The company's controlling shareholders, Adi Wibowo Adisaputro and Djajus Adisaputro, have transferred their rights to Qoala Technology Pte. Ltd. (Qoala), which plans to exercise the rights alongside its existing entitlement. Following the rights issue, Qoala's stake in ADB is expected to increase from 4.97% to 14.49%, while the controlling shareholders' stakes will be diluted. With the completion of the rights issue, the Company will meet the minimum equity requirement as stipulated under POJK Nomor 23 Tahun 2023.

OTHER SYARIAH UPDATES

- OJK has reported that 41 life and general insurance and reinsurance companies have submitted revised plans to spin off their Syariah units as of June 2026. Of these, 26 plan to establish new Syariah companies, while 15 plan to transfer their portfolios to existing Syariah insurers or reinsurers. As of 29 June, 12 companies had completed the spin-off process, while the remaining companies are still in progress or preparing for completion by the 31 December 2026 deadline, in accordance with POJK Nomor 11 Tahun 2023.

- OJK has granted a business licence to PT Asuransi Tri Pakarta Syariah to operate as a Syariah-compliant general insurance company. The licence was issued on 29 January 2026 under the Decree of the Members of the OJK Board of Commissioners No. KEP-9/D.05/2026.
- OJK has revoked the licence for the establishment of the Syariah unit of PT Asuransi Maximus Graha Persada Tbk. (Maximus), following the completion of the settlement process for the Syariah unit's portfolio, as stated in Letter No. KEP-285/PD.02/2026 dated 11 June 2026. As a result, Maximus is no longer permitted to conduct general insurance business activities based on Syariah principles.
- PT Cendekia Global Indonesia (CGI) has launched Cendekia Proteksi, an insurance intermediary offering general insurance products, including motor, property, travel, personal accident, cargo, liability, engineering and heavy-equipment coverage. CGI is partnering with PT Zurich General Takaful Indonesia, PT Asuransi Raksa Pratikara, PT Sompo Insurance Indonesia and Chubb Insurance to provide the products.
- PT Jaminan Pembiayaan Askrindo Syariah (Askrindo Syariah) has signed a cooperation agreement with PT Bank NTB Syariah to guarantee KUR Syariah financing. Under the agreement, Askrindo Syariah will provide guarantees for KUR Syariah financing issued by Bank NTB Syariah. The collaboration is intended to support access to financing for MSMEs and regional economic growth.

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