MICHAEL MCCORD

Managing Director

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Current Responsibility

Michael McCord is a principal and managing director and the primary overseeing consultant at the MicroInsurance Centre in Milliman's Appleton, WI office. He and the MicroInsurance Centre joined Milliman in September 2017.

Professional Work Experience

Michael is one of the world's leading experts in developing and managing microinsurance products. His decades of experience include working as controller of a U.S. commercial bank, as chief executive officer of a microfinance institution in Uganda, and as regional director for microfinance programs in Africa with FINCA International. In 2000, Michael founded the MicroInsurance Centre, an internationally recognized consulting firm and microinsurance thought leader committed to providing three billion low-income people across the world with access to valuable microinsurance products. In September 2017, the MicroInsurance Centre joined Milliman, a global consulting firm with deep insurance expertise and a shared vision for protecting people in emerging markets from sliding back into poverty. Michael specializes in institutional development for microinsurance, development of new products, and analysis of microinsurance programs. He has worked in over 80 countries for clients that include commercial insurers, foundations, bi- and multi-lateral development agencies, regulators, non-governmental organizations, and others. In addition to his consulting and advocacy work, Michael has written extensively on microinsurance, including numerous microinsurance case studies, reports, and manuals, and has provided microinsurance training to thousands of people across the globe.

Professional Designations

- Member – York University-Board of Advisors: Diploma in Risk and Insurance Management (DRIM)
- Member – UNCDF Climate Insurance Linked Resilient Infrastructure Finance (CILRIF) Working Group (2020–present)
- Member – Insurance Regulatory and Development Authority of India: Committee member on Development of a Concept Paper on Standalone Microinsurance Companies
- Coach – Microinsurance Master program (2018–present)
- Member – Board of Advisors of the IIF-CFI Group (2017–present)
- Microinsurance Lead – Asia-Pacific Economic Cooperation (APEC) (2014–2016)
- Delegate / Advisor – APEC Micro, Small, and Medium Enterprises (MSME) & Risk Groups (2015–2016)
- Chair of the Board – Microinsurance Network (2015 and 2016)
- Member – Curriculum Advisory Board of the MicroInsurance Innovation Facility (2012–2015)
- Treasurer and Vice President – Board member of the Microinsurance Network (2010–2014)
- Founding Member – Steering Committee, Microinsurance Annual Conference (2005–present)
- Founding Member – The Microinsurance Network (2002–present)
- Member – Regulation – Supervision and Policy sub-group of the Microinsurance Network (2004–2016)
- Member – Board of Directors, Microcare Health Ltd., Uganda (2004–2008)
- Member – Board of Directors, Microcare Ltd., Uganda (2000–2004)

Education

- MA, International Relations, Boston University
- Graduate Certificate, African Studies, Boston University
- Accounting Core Curriculum, Keene State College, Franklin Pierce College
- Banking Diploma, National School of Finance and Management (currently National School of Banking)
- BS, Chemistry (Honors), Roger Williams College (currently Roger Williams University)